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BUSINESS INTELLIGENCE

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Course Objectives

- Be exposed with the basic rudiments of business intelligence system
- Understand the modeling aspects behind Business Intelligence
- Understand of the business intelligence life cycle and the techniques used in it
- Be exposed with different data analysis tools and techniques

UNIT I

BUSINESS INTELLIGENCE

9 Hours

Effective and timely decisions – Data, information and knowledge – Role of mathematical models – Business intelligence architectures: Cycle of a business intelligence analysis – Enabling factors in business intelligence projects – Development of a business intelligence system – Ethics and business intelligence.

UNIT II

KNOWLEDGE DELIVERY

9 Hours

The business intelligence user types, Standard reports, Interactive Analysis and Ad Hoc Querying, Parameterized Reports and Self-Service Reporting, dimensional analysis, Alerts/Notifications, Visualization: Charts, Graphs, Widgets, Scorecards and Dashboards, Geographic Visualization, Integrated Analytics, Considerations: Optimizing the Presentation for the Right Message.

UNIT III

EFFICIENCY

9 Hours

Efficiency measures – The CCR model: Definition of target objectives- Peer groups – Identification of good operating practices; cross efficiency analysis – virtual inputs and outputs – Other models. Pattern matching – cluster analysis, outlier analysis

UNIT IV

BUSINESS INTELLIGENCE APPLICATIONS

9 Hours

Marketing models – Logistic and Production models – Case studies.

UNIT V

FUTURE OF BUSINESS INTELLIGENCE

9 Hours

Future of business intelligence – Emerging Technologies, Machine Learning, Predicting the Future, BI Search & Text Analytics – Advanced Visualization – Rich Report, Future beyond Technology.

UNIT VI

LATEST TRENDS

LATEST TRENDS

Course Outcomes:

- Explain the fundamentals of business intelligence.
- Link data mining with business intelligence.
- Apply various modeling techniques.
- Explain the data analysis and knowledge delivery stages.
- Apply business intelligence methods to various situations.
- Decide on appropriate technique.

Text Books:

1. Efraim Turban, Ramesh Sharda, Dursun Delen, "Decision Support and Business Intelligence Systems", 9 th Edition, Pearson 2013.

Reference Books:

- 1. Larissa T. Moss, S. Atre, "Business Intelligence Roadmap: The Complete Project Lifecycle of Decision Making", Addison Wesley, 2003.
- 2. Carlo Vercellis, "Business Intelligence: Data Mining and Optimization for Decision Making", Wiley Publications, 2009.
- 3. David Loshin Morgan, Kaufman, "Business Intelligence: The Savvy Manager"s Guide", Second Edition, 2012.
- 4. Cindi Howson, "Successful Business Intelligence: Secrets to Making BI a Killer App", McGraw- Hill, 2007.
- 5. Ralph Kimball , Margy Ross , Warren Thornthwaite, Joy Mundy, Bob Becker, "The Data Warehouse Lifecycle Toolkit", Wiley Publication Inc.,2007